

TERMS AND CONDITION

1. **Sonic Express Logistics Company's** liability for loss or damage shall be as follows:
 - For shipments with **NO DECLARED VALUE**, Sonic Express's liability shall be limited to the refund of freight charged and FREE insurance of Php 500.00 only.
 - For shipments with **DECLARED VALUE**, **Sonic Express Logistics Company's** liability shall be limited to the stated value declared in the **Sonic Express Logistics Company's** waybill.

2. **Sonic Express Logistics Company's** insurance policy shall be as follow:

Metro Manila Shipments	-	First Php 500.00 is free of charge Additional charge of Php 1.00 Every Php 100.00. Max declared value of TEN THOUSAND PESOS (Php 10,000)
Provincial Shipments	-	For every Php 500.00 is Php 15.00 Additional charge of Php 5.00 Every Php 500. Max declared value of TEN THOUSAND PESOS (Php 10,000)

Sonic Express Logistics Company can arrange insurance for Shipper covering the actual cash value declared by the Shipper. Shipment insurance does not cover indirect loss or damage caused by delays.

NO DECLARED VALUE = NO INSURANCE CLAIM.

3. **Sonic Express Logistics Company** shall not be liable for the loss, and damage when the package were transferred to our provincial shipping partner.
4. **Sonic Express Logistics Company** will not honor insurance claims of the shipper if there is proof of conspiracy between the shipper and courier rider to deliver their items without declaring it to the management.
5. The shipper should file their insurance claims with Sonic Express no later than 30 calendar days from the date of shipment.
6. **Sonic Express Logistics Company** shall not be liable for damage or loss arising from act of God or force majeure.
7. Shipper warrants that within the day for delivery, the consignee or any person of sufficient age and discretion is at the given address to receive the shipment.
8. If there are delay in shipment due to incomplete delivery address, inactive contact details and refusal to accept shipment by the consignee, the parcel will be post as pending shipment and will contact the shipper for the confirmation of consignee's details. The management will only allow THREE delivery attempts. After the third attempt, the parcel will be returned to the shipper at the shipper's expense.
9. **Sonic Express Logistics Company** may open and check the parcel which are suspected to contain prohibited items. If shipment contains prohibited items, the management has the right to return the parcel at the shipper's risk and expense.
10. **Sonic Express Logistics Company** does not guarantee that the parcel accepted by the courier does not contain items prohibited by the Philippine Law. The shipper or third person should be held liable if there are prohibited items found in the parcel
11. **Sonic Express Logistics Company** has the right to refuse or return shipments that are not properly packed at the shipper's risk and expense.
12. Upon signing the waybill, the shipper agrees to the terms and condition of **Sonic Express Logistics Company**. The shipper guarantees that the shipment does not contain any CASH, HAZARDOUS AND PROHIBITED ITEMS UNDER THE PHILIPPINES LAW.
13. Any court action arising from the contract, the same shall be brought in the proper court of City of Manila to the exclusions of all other courts. And if the filling party happened to loose in the case, they will shoulder the lawyer's fee and other expenses of **Sonic Express Logistics Company**.